

FIG. 1

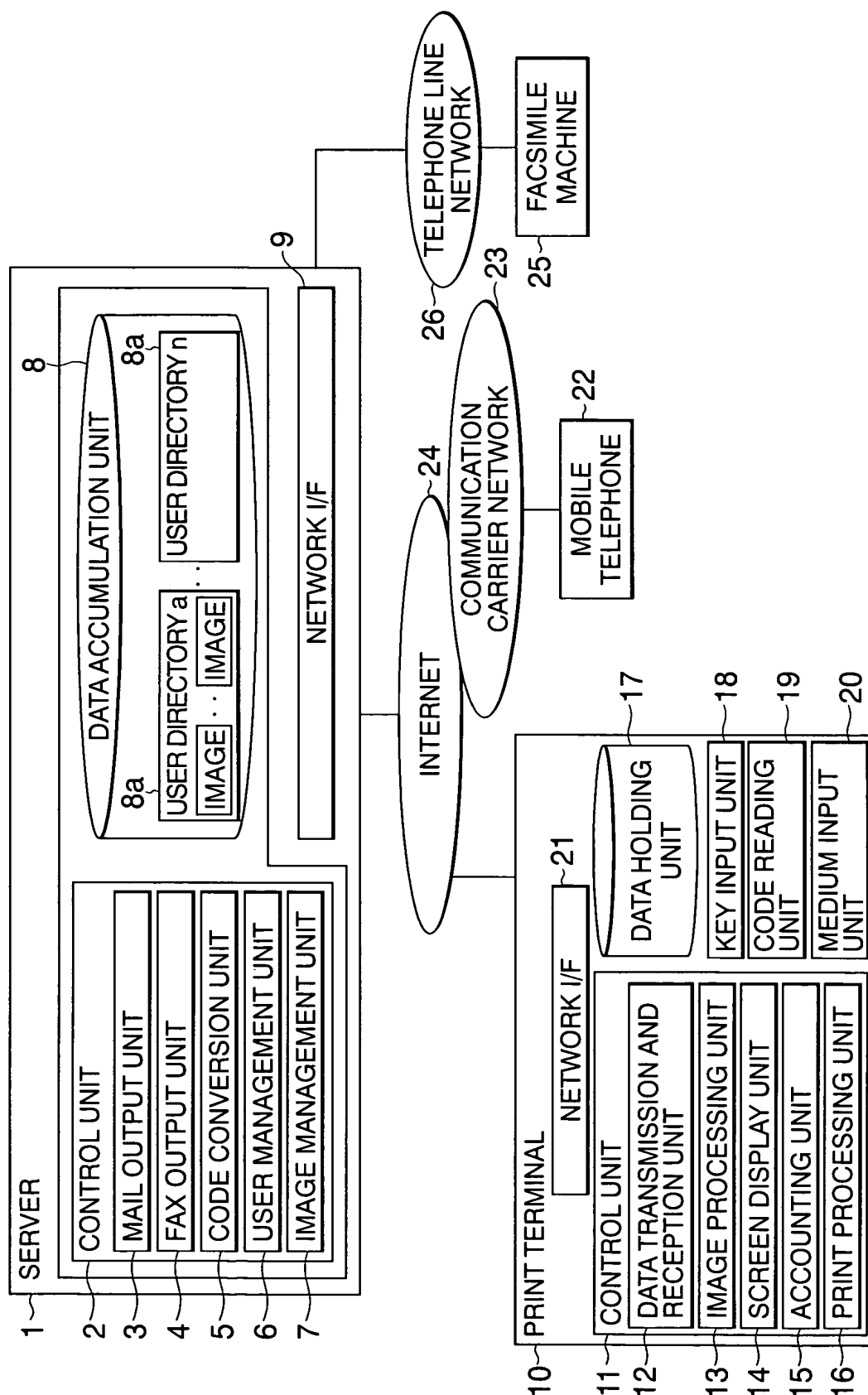


FIG. 2

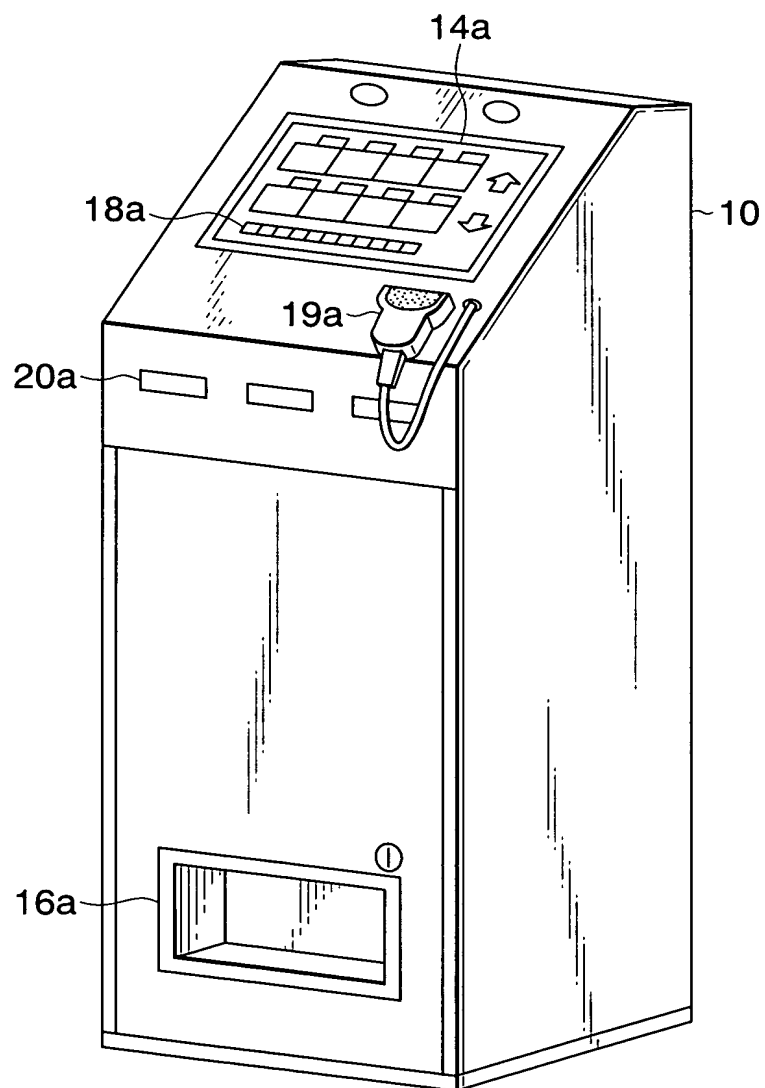


FIG. 3

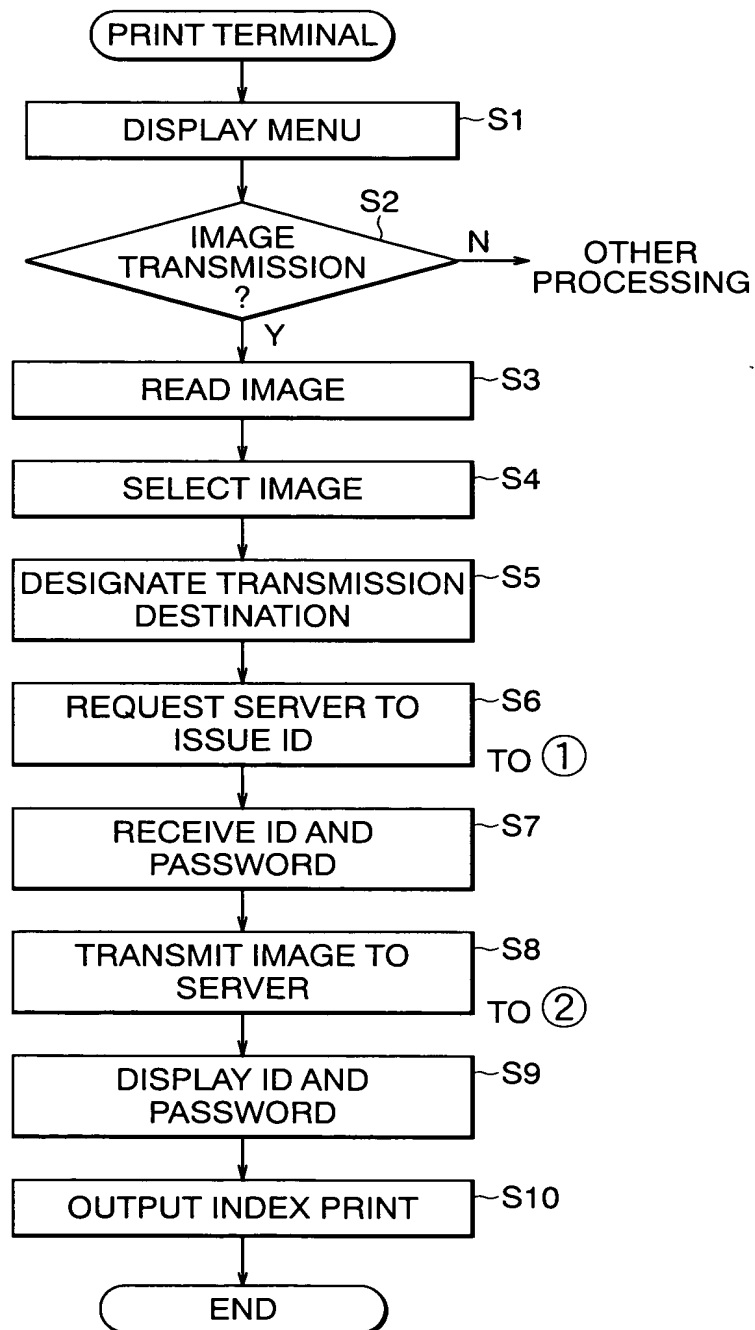


FIG. 4

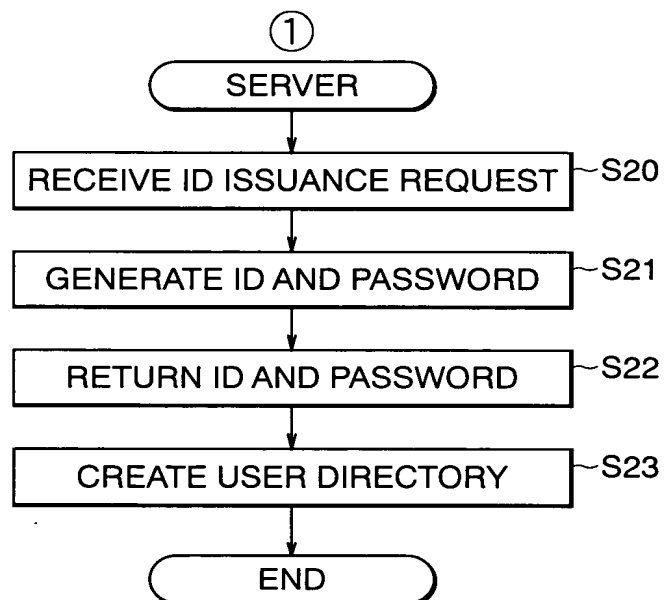


FIG. 5

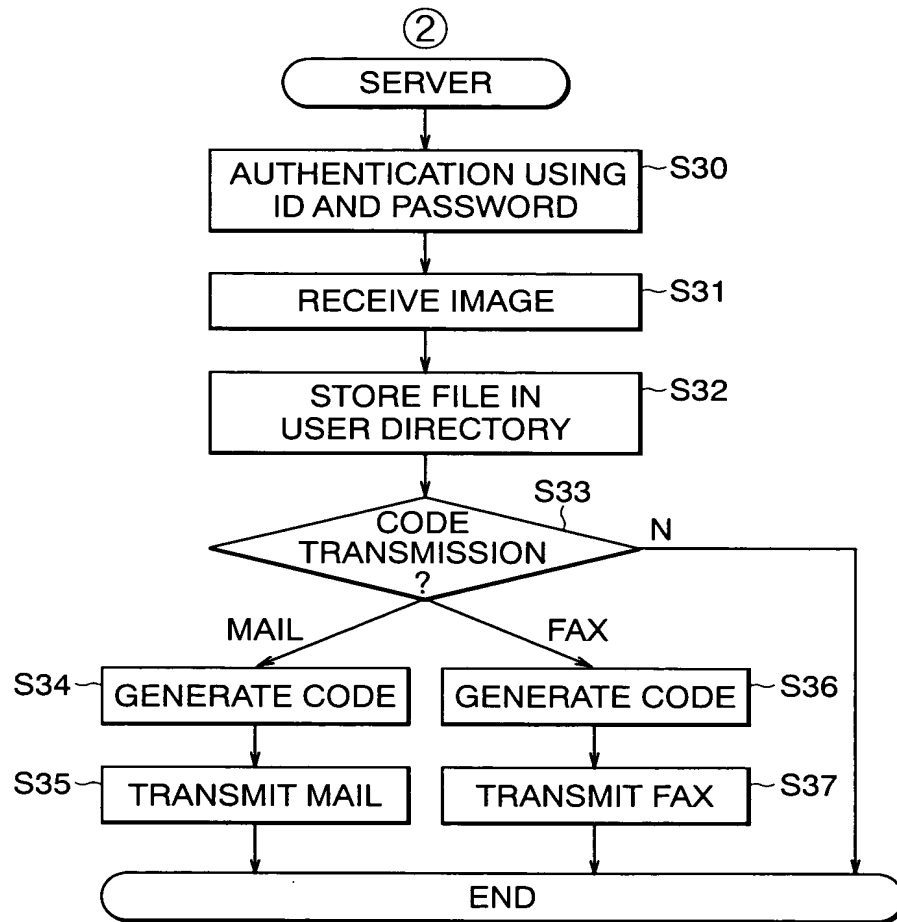


FIG. 6

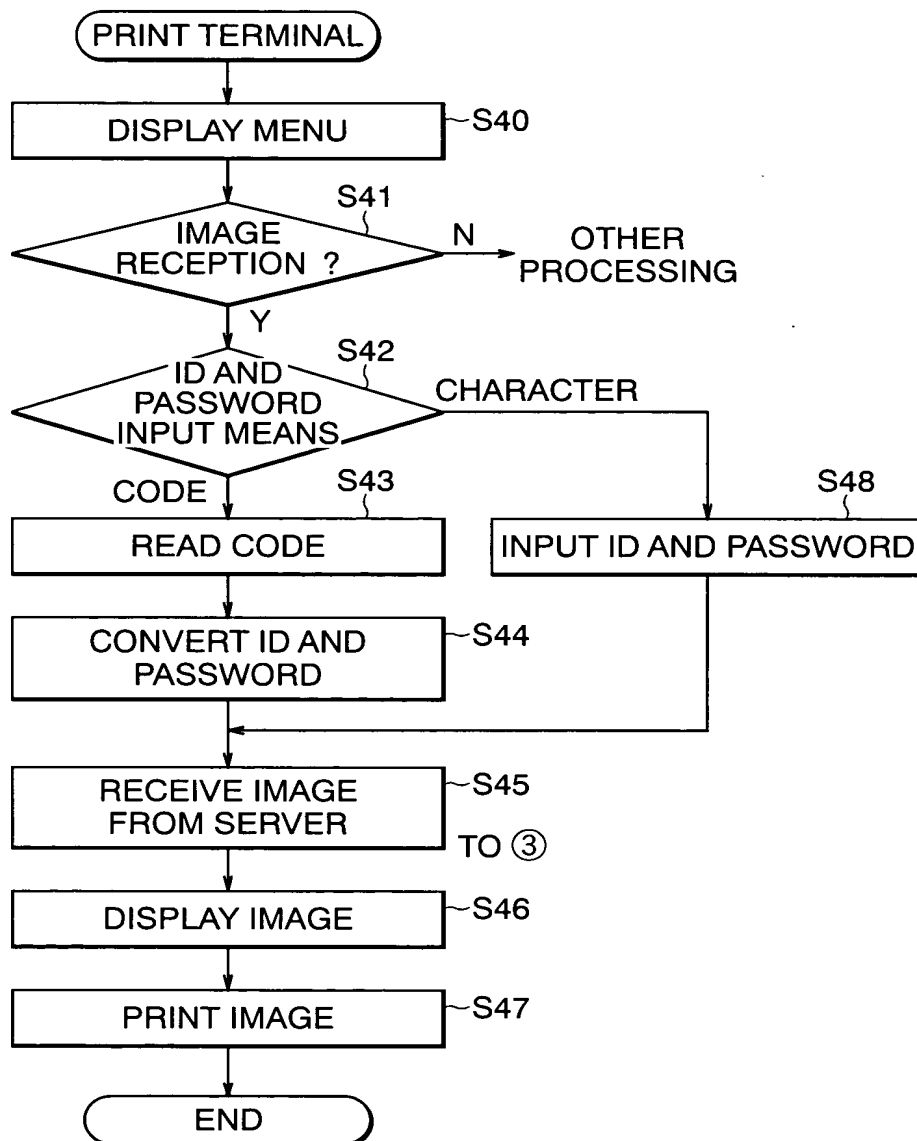
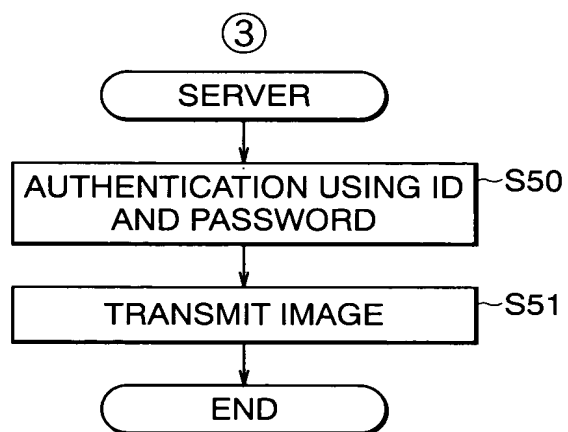


FIG. 7



F/G. 8

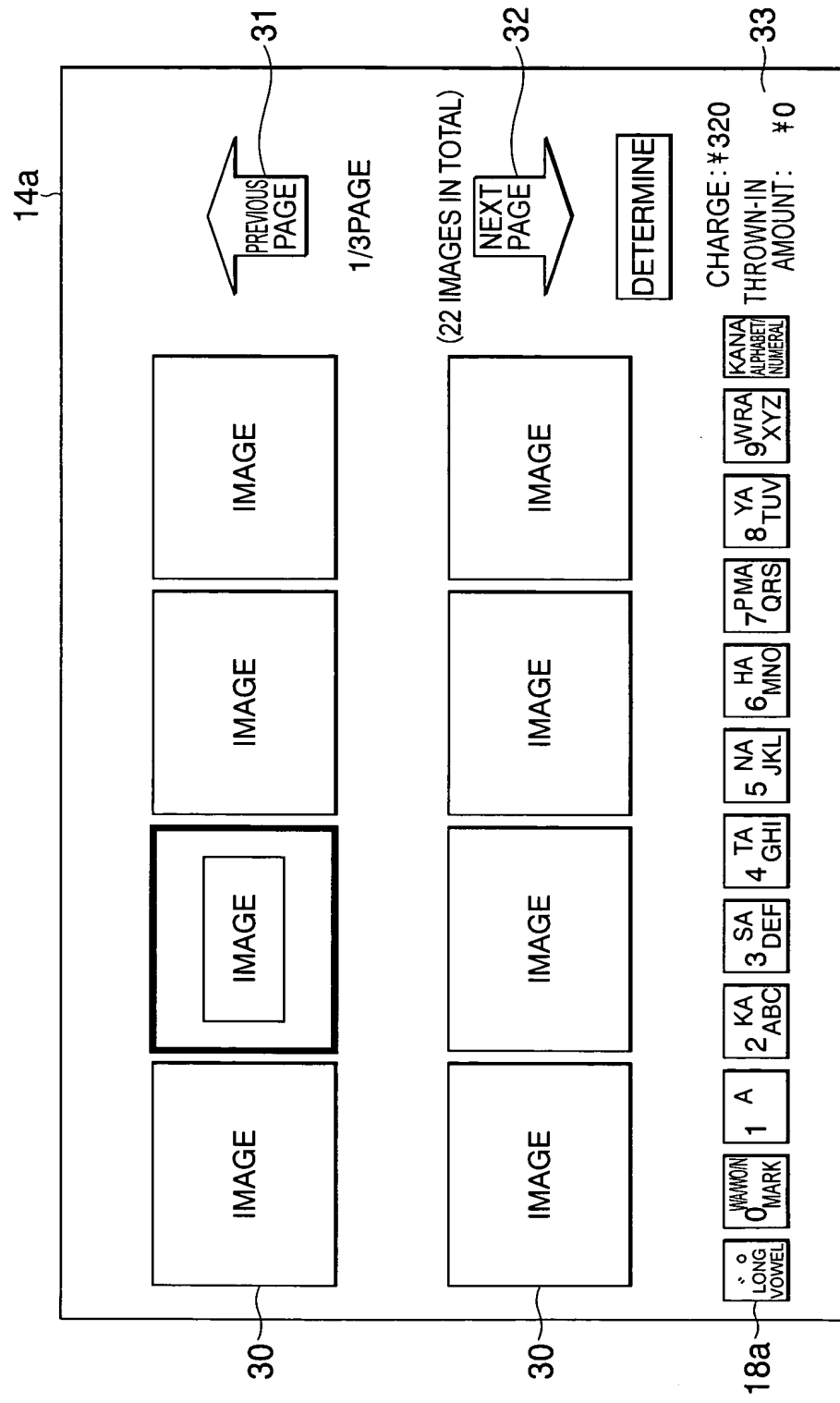


FIG. 9

[illegible]

FIG. 10

From:system@print.jp

To:userB@zzz.zzz

Body:PRINT RESERVATION WASRECEIVED FROM

MR./MS. userA@xxx.xxx

PRINTING IS POSSIBLE FROM TODAY TO 2003/05/06

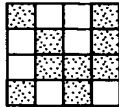


FIG. 11

To: 0555-47-0123

:PRINT RESERVATION WAS RECEIVED FROM

MR./MS. userA@xxx.xxx PRINTING IS POSSIBLE

FROM TODAY TO 2003/05/06

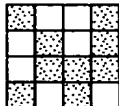


FIG. 12

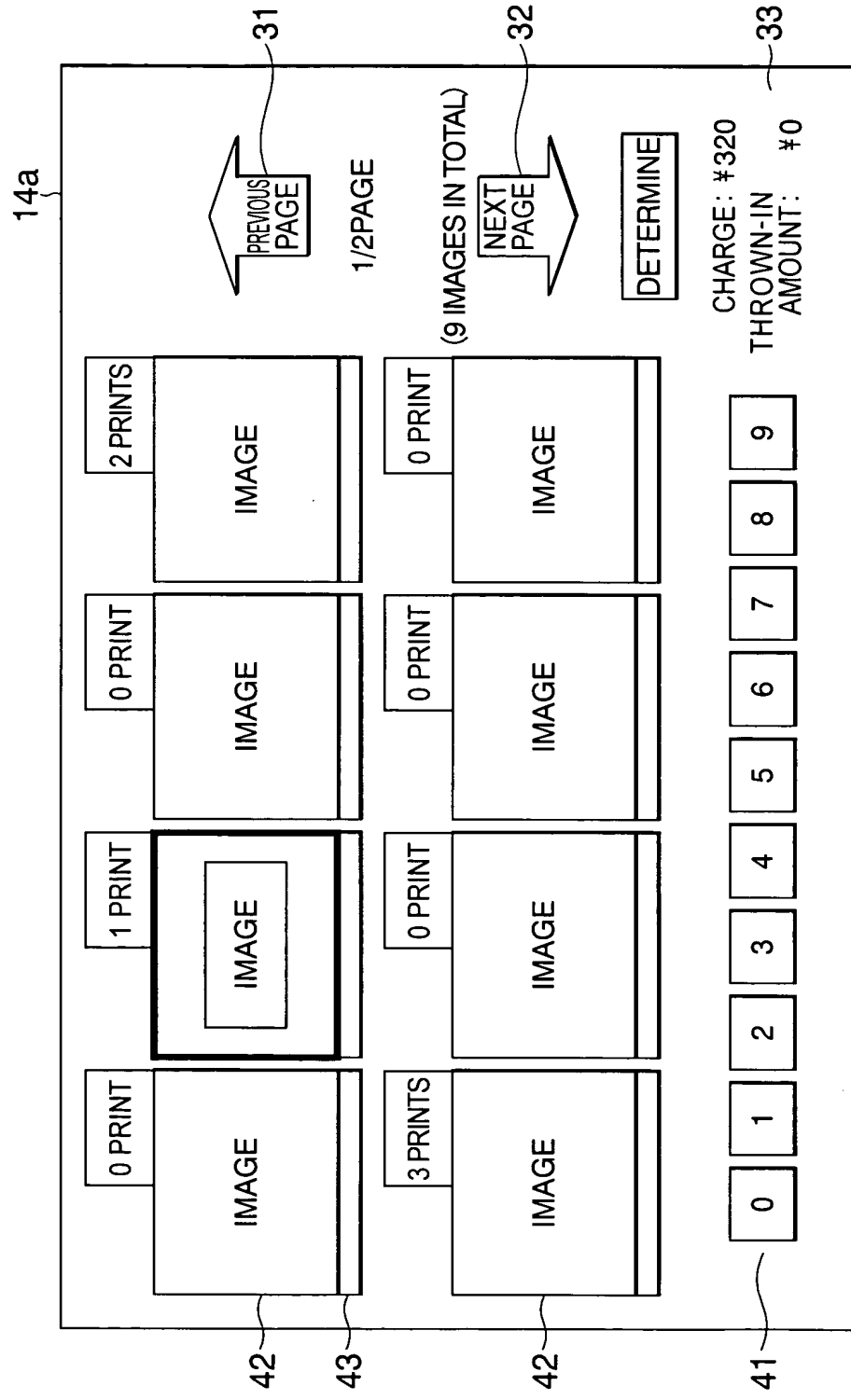


FIG. 13

From:system@print.jp

To:userB@zzz.zzz

Body:PRINT RESERVATION WAS RECEIVED

FROM MR./MS. userA@xxx.xxx

PRINTING IS POSSIBLE FROM TODAY TO 2003/05/06



FIG. 14

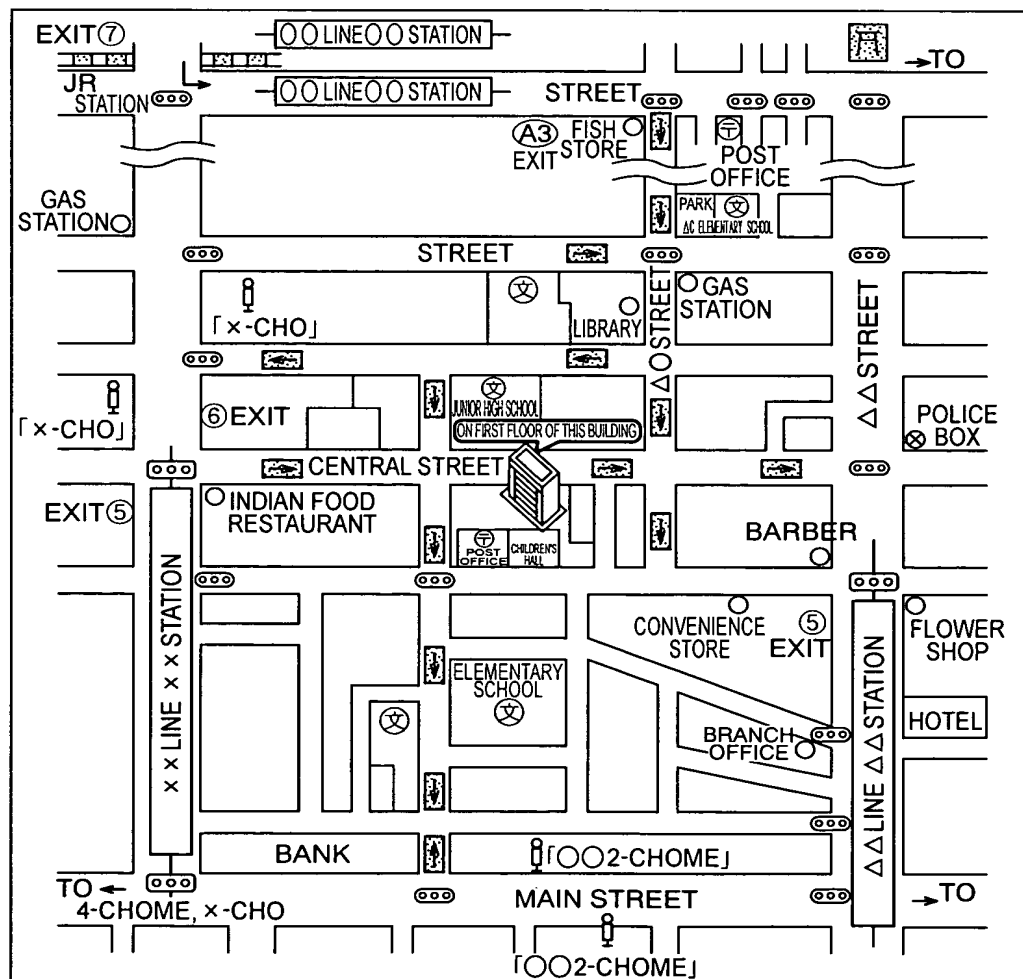


FIG. 15

USER MANAGEMENT TABLE

DESTINATION	ID	PASSWORD	USER DIRECTORY ADDRESS
RECIPIENT B	123456	1101	
RECIPIENT P	125634	2222	
⋮	⋮	⋮	⋮

FIG. 16

CUSTOMER MASTER

SENDER ID	SENDER NAME	SENDER ADDRESS	TRANSMISSION HISTORY	
			DESTINATION	DATE AND TIME
123	SENDER A	userA@xxx.xxx	RECIPIENT B	2003/05/01
			RECIPIENT P	2003/05/01
256	SENDER C	userC@yyy.yyy	RECIPIENT B	2003/05/02
	⋮	⋮	⋮	⋮